

Navigating road bumps to the HFS FPP and FPPE

STRENGTHENING PATIENT
ACCESS WHILE
MAXIMIZING REVENUE

ican!



ican!

While we're waiting to get started...

Share your name, organization, role, and most common question you receive from your team or your patients/clients on FPPE.



Learning Objectives



Understand key accomplishments of the HFS FPP/FPPE program and your role to build upon momentum next year.



Identify solutions to common questions and perceived barriers surrounding HFS FPP/FPPE enrollment.



Access tools and resources that health centers can use to strengthen enrollment for patients in 2025.

Enrollment Accomplishments

How Illinois is paving the way

30 states have created Medicaid for family planning programs, but Illinois' program is the most equity-centered, expansive coverage in the country:

- **Application processes:** FPPE allowing for same day access to services and 12 mo options
- **Eligibility criteria:** Coverage is open to all genders, ages, and immigration status.
- **Confidentiality processes:** Open to people with private insurance. Youth can apply!
- **Scope of covered benefits:** Our expansive list of covered services continues to grow.
- **Patient awareness (that's us!):** ICAN!'s ads have reached over 2 million users this year. We've also trained 5,000 providers to inform patients of eligibility and get them covered.
- **Provider network (that's you!):** The number of FPPE providers has grown significantly this year, with over 240+ clinics statewide now offering same-day enrollment.

Growing network of FPPE providers

- ACHN
- AHS Family Health Center
- Alivio Health Center
- Aunt Marthas
- Central Counties Health Centers
- Champaign-Urbana Public Health Center
- Chestnut Health Systems
- Chicago Family Health Center
- Christian Community Health Center
- Clay County Health Department
- Community Health Systems
- Cook County Health Systems
- Crusader Community Health
- DeKalb County Health Department
- DuPage County Health Department
- Eagle View Community Health System
- Erie Family Health Centers
- Esperanza Health Centers
- Friend Health
- Greater Family Health
- Hamdard Health Alliance
- Heartland Alliance Health
- Heartland Health Services of IL
- Howard Brown Health
- IWS Health
- Kane County Health Dept
- Knox Community Health Center
- Lake County Health Dept
- Legacy Medical Care
- Mason County Health Dept
- McHenry County Health Dept
- Mercer County Health Dept
- Near North Health
- PCC Community Wellness
- Pillars Community Health
- Pike County Health Dept
- Planned Parenthood of Illinois
- PrimeCare
- Promise Health
- Rural Health, Inc
- Shawnee Health
- SIHF Healthcare
- SIU Center for Family Medicine
- Stephenson County Health Dept
- Tap360
- Thresholds Health
- VNA Health
- Wabash County Health Dept
- Whiteside County Health Dept
- Will County Health Dept

Celebrating progress!

In a recent survey to assistors and navigators in ICAN!'s network, **70% of respondents shared that they have no issues to enrolling patients** and are routinely getting patients connected to coverage!



Solutions to common questions and perceived barriers to enrollment

Expansive list of covered services

Perceived challenge 1: Limited set of covered services.

- Updated services released in Nov 2024!
- Lessened requirements for a family planning diagnosis code for some services.
- Strengthens Illinoisans ability to decide **if, when, and under what circumstances to become pregnant or to parent** and to access essential primary and preventive care to support reproductive well-being.



CHANGE	IMPACTS
FP diagnosis code is newly required	Insertion or removal of IUD or Implant Depo injection
FP diagnosis is no longer required	Colposcopy Hysteroscopy Abortion Transvaginal ultrasound Mammogram STI or HIV testing Basic infertility testing Vaccines (HPV, Hepatitis)
Newly added service	Preconception care Lab work (including for PEP and PrEP) Additional vaccines (Monkeypox/smallpox) Additional breast cancer screening/MRI Additional annual visits, including for patients 65+
Coming soon	Fertility preservation including egg and sperm retrieval and storage

Reducing the uninsured rate for primary care patients

Perceived challenge 2: Patients are getting billed for covered services.

For patients to receive no-cost care when enrolled in this program, they *need to have received a covered service that is accurately coded for by their provider**.

Procedure Code	Coverage Effective Date	Family Planning Diagnosis Required?	Description of Service
11981	05/01/24	Y	11981 - Insertion, non-biodegradable drug implant
11982	05/01/24	Y	11982 - Removal, non-biodegradable drug implant
57410	05/01/24	N	57410 - Pelvic examination done under anesthesia
57420	05/01/24	N	57420- Colposcopy of the entire vagina, including the cervix
G0101	05/01/24	N	G0101 - Cervical or vaginal cancer screening; pelvic and clinical breast examination.
G0475	05/01/24	N	G0475 - HIV antigen/antibody combination assay screening
77046	05/01/24	N	77046 - Magnetic resonance imaging (MRI), breast, without contrast material; unilateral

*Use [HFS form 1624](#) Override Request form to request a timely filing override based on system/edit
Questions on denials/delayed applications can be referred to HFS.MPE.FPproviders@illinois.gov

Maximizing reimbursement and reducing patient financial barriers

COMMON STI CODES

Z11.3: Encounter for screening for STIs
 Z11.4: Encounter for screening for HIV
 Z70.8: STI and/or safe sex counseling
 A74.9: CT infection
 A50-A53: Syphilis
 A54: Gonorrhea
 A55-56: Chlamydia
 A57: Chancroid
 A58: Granuloma inguinale
 A59: Trichomoniasis
 A60: Herpes
 A63: Other STI
 A64: Unspecified STI

COMMON MODIFIERS

22: Unusual surgical procedure
Longer/more complicated than usual
 25: Significant & separate services
Annual & problem E/M
Problem E/M and procedure
 51: >1 procedure (IUD insert & remove)
 53: Discontinued (vasovagal)
 59: Distinct procedural service
 93: Telehealth - Illinois telephone only
 95: Telehealth - Real time video and audio

GOOD TO KNOW

76830: Transvaginal ultrasound (TV u/s) guidance for IUD placement
 76817: TV u/s, non-pregnant uterus
 N92.4: Excessive menstrual bleeding
 N92.6: Irregular menstrual bleeding
 N94.6: Painful menstrual bleeding

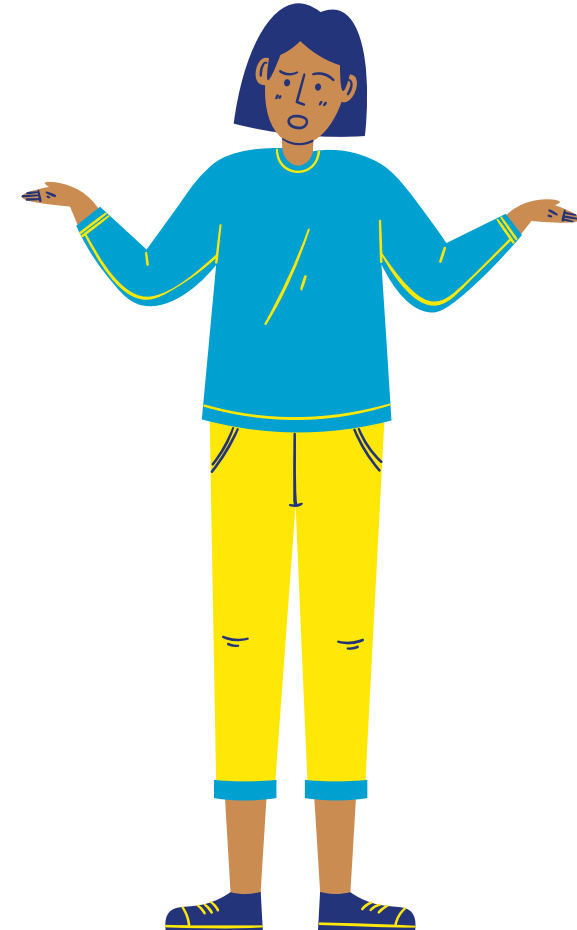
Method	CPT: <i>the WHAT</i>	ICD-10: <i>the WHY</i>		Supply/Med
		Initial	Surveillance	
Screening & counseling	E/M	Z30.09	Z30.09	Usually no Rxing
Pills	E/M	Z30.011	Z30.41	S4993
Depo Shot	96372 injection	Z30.013	Z30.42	J1050 150 units (IM) 104 units (SQ)
Vaginal Ring	E/M	Z30.015	Z30.44	J7295-monthly J7294-yearly
Patch	E/M	Z30.016	Z30.45	J7304- monthly
Barrier Methods	E/M	Z30.018	Z30.49	A4267 -external, "male" A4268 -internal, "female" A4266 - cap / diaphragm
Natural Family Planning	E/M	Z30.02	Z30.02	
Procreative counselling	E/M	Z31.61	Z31.69	
Procedural Visits				
IUD	Insertion-58300 Removal- 58301 Remove & Reinsert- 58301 + 58300 + 51 or 59 58300, note ICD-10 for EC*	Z30.430 Z30.432 Z30.433	Z30.431	J7296-Kyleena J7297-Liletta* J7298-Mirena* J7300-Paragard* J7301-Skyla
IUD for EC*	58300, note ICD-10 for EC*	Z30.012*		
Implant	Insertion-11981 Remove-11982 Remove & Reinsert 11983	Z30.017 Z30.46 Z30.46	Z30.46	J7307- Nexplanon
Vasectomy	55250	Z30.2	Z98.52	Counseling & Medicaid consent signed (<u>HFS 2189</u>) = E/M visit prior to procedure (Z30.09)
Tubal Ligation	58600	Z30.2	Z98.51	
Practice Pearls				
EC Pills: Rx in advance, if > 165 lbs- Rx Ella		Z30.012	Z30.012	S4993
Screen for STI per guidelines and offer or Rx ext/int condoms (#30 per month covered by Medicaid)				

- Print and distribute ICAN! billing and coding job aid to providers across primary care.
- Engage ICAN! to provide training on routine screening and accurate coding for contraception, preconception, STI, and HIV care in the primary care setting.

Tackling patient barriers to same-day access

Perceived challenge 3: Patients do not understand what services are covered and how long their coverage lasts.

- Some patients may feel confused about this partial, alternative Medicaid benefits program.
- Educating patients on covered services, length of coverage and how they can make the most of their benefits is essential to patient access!



Simple resources to understand coverage

Immediate, Temporary Coverage for Preventive Care Services



see if you qualify

Family Planning Presumptive Eligibility (FPPE)

There are an estimated 1.2 million Illinoisans newly eligible for an alternative Medicaid benefits program covering primary and preventive services including all birth control methods. Regardless of immigration status, people of all genders and ages can apply for immediate, temporary coverage (~31-60 days) by self-attesting their income is ≤\$3600 a month, residing in Illinois, and not already being enrolled in Medicaid. Individuals can enroll with a [qualifying provider](#) and can apply for FPPE 2x per calendar year. **No proof of documentation/citizenship required when applying for FPPE and does not count toward public charge.**

Covered services

- Annual wellness exams/physicals
- HIV testing & prevention (PEP & PrEP)
- Treatment for reproductive, genital & urinary concerns
- HPV and hepatitis vaccines
- All FDA-approved birth control: condoms, emergency contraception, IUD, implant, pill, patch, ring, Depo shot, tubal ligation, vasectomy, and fertility awareness methods
- STI testing and treatment: screening for chlamydia, gonorrhea, syphilis, etc.
- Cervical cancer screening (Pap) and treatment for abnormal pap smears (colposcopy)
- Screening for breast cancer (mammogram) and BRCA testing
- COVID-19 Vaccine



HFS Family Planning Program (HFS FPP)

US Citizens and individuals who have lawfully lived in the U.S. for more than 5 years are also eligible for 12 months of coverage and can [apply through ABE](#) by checking YES for family planning.

Additional Information

- For more information on public charge: https://docs.google.com/document/d/1JX6r9Ye2h3vT1h_R2ba4DMczGvaEVlv/edit
- To learn more or become a member of the ICAN! health center network or be an FPPE provider email Jordan Hatcher at: jhatcher@alliancechicago.org

Learn more under "[Free Birth Control Programs](#)" at ican4all.org.



ICAN! routinely engages our Community Advisory Board, healthcare seekers, and conducts user testing of our website to create user-friendly resources to help patients understand their rights to care and coverage.

[Access 1-pager in 7 languages](#)

[Access interactive eligibility quiz – EN](#)

[Access interactive eligibility quiz - SP](#)

Provider Spotlight: Heartland Health Services of Illinois

HHSIL is taking several steps to strengthen patient understand of this benefits program and to ensure they can maximize their coverage:

- **Pre-screen uninsured patients** for their eligibility and to help get them connected to a navigator to enroll in FPPE during their appointment.
- **Providing education to every patient** enrolled in FPPE including by sharing a copy of:

HFS FPP 1-pager in patients' preferred language

ICAN! birth control 1-pager

Application summary w/last date of coverage



Provider Spotlight: Promise Healthcare

Promise Healthcare experienced early challenges getting patients enrolled in the HFS FPP and FPPE because of stigma and patients did not understand the program's value. Small adjustments to introducing this program helped tackle barriers and maximize patient coverage.

BEFORE:

We have several programs available including a Medicaid program for reproductive healthcare. Would you like to learn more?

- *Positioning program as primarily for birth control, repro health*
- *Not providing clarity on all benefits or immediate access opportunity*

AFTER:

It looks like your upcoming services may be covered through HFS Family Planning Program, would you be open to answering some questions to better assess eligibility and get you scheduled with our enrollment team to get you signed up?

- *Conducting outreach calls to scheduled patients who are uninsured and receiving covered services.*
- *Positioning this as an alternative Medicaid benefits program versus birth control program.*
- *Specifying the benefits that the patient can receive immediately. No immigration status required.*

Instituting task shifting to maximize coverage

Perceived challenge 4: There are not enough certified financial counselors to support enrollment into this program.

Task shifting can help provide an opportunity to train and engage additional staff roles to facilitate same-day enrollment and service access.



Provider Spotlight: Esperanza Health Centers

ICAN! worked with Esperanza to train all Care Coordinators and Patient Service Representatives (PSRs) to provide FPPE enrollment support. As a result:

There are **multiple trained staff at every clinic** location to help with FPPE.

Financial counselors have **more bandwidth** for full 12-month applications.

Patients do not need a separate appointment for FPPE enrollment.

There are **reduced patient barriers** to care by being able to access same-day care!

What You Can Do Now

Next Steps

- **Enrollment/Community outreach:** Print FPPE 1 pagers so they're available to distribute to patients. If you're not already, become a registered FPPE provider by emailing HFS.MPE.FPproviders@illinois.gov.
- **Providers:** Provide training on routine screening, covered services, and accurate coding for care to maximize coverage and reimbursement.
- **Billing staff:** Circulate and provide training on revised fee schedule.
- **Operations/front desk staff:** Explore task shifting for immediate enrollment.
- **Schedulers:** Provide scripts to pre-screen patients for eligibility.
- **Leadership:** Engage ICAN! to create workflows, provide no cost training and work to become a Quality Hub health center.

COURSE

Immigrant Eligibility for Health Coverage with Focus on the Family Planning Program

[View Course](#)

FPPE Enrollment Guide

Enter the ABE provider portal to begin a new FPPE application. You will be guided through a series of steps to capture patient's eligibility and personal information.

ABE Provider Portal Landing Page

ABE for Partners and Providers

Welcome! Please click one of the buttons to tell us what you would like to do. Then click the Next button at the bottom of the page.

Submit Applications

- Submit MPE Applications for Pregnant Women
- Submit Presumptive Family Planning Applications

Search for Applications

- Search for MPE Applications for Pregnant Women
- Search for Presumptive Family Planning Applications

Open Family Planning Presumptive Eligibility Application

Identifying Information

First Name: Middle Initial: Last Name:

Date of Birth: Ex: mm/dd/yyyy

Social Security Number (Optional): OR BSN is not known or applicant declined to provide

Language Preference:

Sex (assigned at birth): Male Female

Who should enroll in FPPE?

FPPE can provide immediate, temporary coverage to people of all genders, ages, and citizenship status. FPPE should be offered to patients waiting to hear back on an ongoing Medicaid or HFS Family Planning Program application and those who do not qualify for other coverage because of immigration status. FPPE is not only for birth control. It can cover the cost of a visit for primary care when coupled with routine reproductive care like STI testing or screening for contraceptive needs and desires.

- Quarterly webinars
- Recorded trainings and slides
- Job aids
- Fee schedule
- Provider trainings
- Patient resources
- And more!

ICAN! HFS Family Planning Program and Family Planning Presumptive Eligibility (FPPE) Covered Services Guide			
The below description of services are intended to serve as a guide to interpret the latest HFS fee schedule for the HFS Family Planning Program and FPPE. This guide was independently developed by ICAN! and has not been reviewed or approved by HFS. If you have feedback or questions on the guide, please contact ktiao@ican4all.org			
Procedure Code	Coverage Effective Date	Family Planning Diagnosis Required?	Description of Service
00851	11/30/22	N	00851 - Anesthesia, for procedures of the lower abdomen
00852	11/30/22	N	00852 - Anesthesia, procedures for the perineum
01965	11/30/22	N	01965 - Intrathecal epidural catheter insertion, anesthesia for obstetric procedure
01966	11/30/22	N	01966 - Anesthesia services for induced abortion procedure
11976	11/30/22	N	11976 - Removal of implantable contraceptive capsules or pellets
11981	05/01/24	Y	11981 - Insertion, non-biodegradable drug implant
11982	05/01/24	Y	11982 - Removal, non-biodegradable drug implant
11983	05/01/24	Y	11983 - Removal and reinsertion of non-biodegradable drug implant
17000	11/30/22	Y	17000 - Destruction, premalignant lesions
49320	11/30/22	Y	49320 - Laparoscopic abdominal diagnostic procedure
54065	11/30/22	N	54065 - Destruction of lesion on the penis
55250	11/30/22	N	55250 - Unilateral or bilateral vasectomy including post op semen exam
56420	05/01/24	N	56420 - Bartholin's gland, incision and drainage
56501	11/30/22	N	56501 - Destruction of lesion(s) Vulva or perineum (simple)
56515	11/30/22	N	56515 - Destruction of lesion(s), Vulva or perineum lesion destruction (extensive)
57061	11/30/22	N	57061 - Destruction of small or simple vaginal lesions
57065	11/30/22	N	57065 - Destruction of multiple vaginal growths/lesions
57180	05/01/24	Y	57180 - Fitting and insertion of a pessary or other intravaginal support device
57170	11/30/22	N	57170 - Fitting for diaphragm or cervical cap
57410	05/01/24	N	57410 - Pelvic examination done under anesthesia
57420	05/01/24	N	57420 - Colposcopy of the entire vagina, including the cervix
57452	11/30/22	Y	57452 - Colposcopy of the cervix including upper/ adjacent vagina
57454	11/30/22	Y	57454 - Colposcopy of the cervix including upper/adjacent vagina with biopsy of the cervix and endocervical curettage
57455	11/30/22	Y	57455 - Colposcopy of the cervix including upper/adjacent vagina with biopsy(s) of the cervix

Helpful Links

- [HFS Family Planning Program Fee Schedule](#)
- [HFS info page on HFS FPP/FPPE](#)
- [HFS FPPE/MPE Provider Page](#)
- [ICAN! HFS FPP info page](#)

Helpful HFS Phone Numbers

Enrollment questions: 877-805-5312
Billing questions: 217-782-5565

Family Planning Diagnosis Code

Any procedure code that includes a "Y" for "Family Planning Diagnosis Code Required" must have a documented family planning service code to be covered by HFS FPP/FPPE and be reimbursed by the program. Qualifying codes include:

- Z30.XX - Family planning
- Z31.XX - Preconception care
- A50-A64, A74.9, Z11.3 - STI
- Z01.419/Z01.411: Annual gynecological exam
- Z00.00/Z00.01: General adult medical exam
- Z12.4: Screening for cervical neoplasia
- R87.619: Unspecified abnormal cytology findings in specimen from cervix uteri

[Access ICAN! billing and coding job aid](#)

NEW services released in November 2024 fee schedule
CHANGE to FP diagnosis codes in November 2024 fee schedule

Support to find an FPPE Provider



Howard Brown Health at La Casa Norte

3533 W North Ave 60647

Telehealth Available

📞 [773-388-1600](tel:773-388-1600)

🕒 Closed now: 11:00 am - 7:00 pm



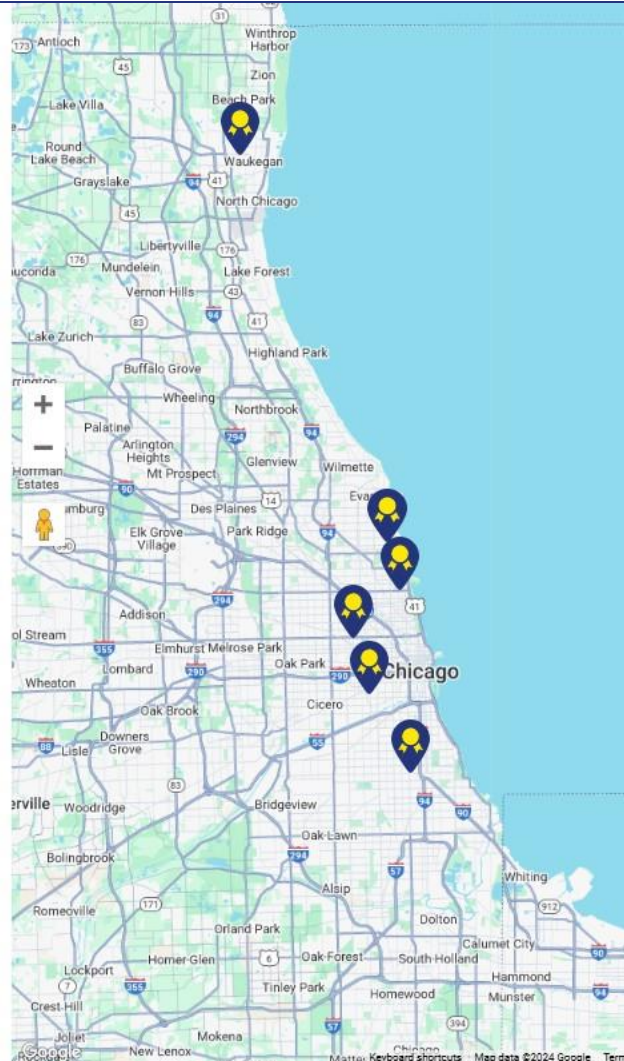
Esperanza California

2001 S California Ave #100 60608

Telehealth Available

📞 [773-584-6200](tel:773-584-6200)

📅 [Online Booking](#)



The Provider Directory helps patients find clinics near them and notes health centers have been verified by ICAN! to provide day-of-appointment access to all birth control methods without financial barriers through FPPE enrollment with a quality badge.

Support to find an FPPE Provider

Heartland Health East Bluff

2321 N. Wisconsin Ave., Peoria, Illinois 61603

Enter your contact information to text and email yourself the information for this health center and free birth control programs in Illinois.

We'll also send you information about your patient rights, and be in touch to make sure you've gotten the birth control you want. For additional information about this provider, please review the tabs below.

Make an Appointment Today

To make an appointment, call (309) 680-7632 or visit their [Service Patient Portal](#). Be sure to let the provider know you've been referred by ICAN!

Heartland Health Services aims to advance the overall health of the community by providing access to affordable and quality healthcare services to all.

Services include:

- Birth control services
- STD/STI testing, treatment and vaccines
- Other sexual and reproductive health care services
- Primary care services
- Help to enroll in HFS Family Planning Presumptive Eligibility (FPPE)

Send this information to: *

Me Someone else

Your Name *

Your Email *

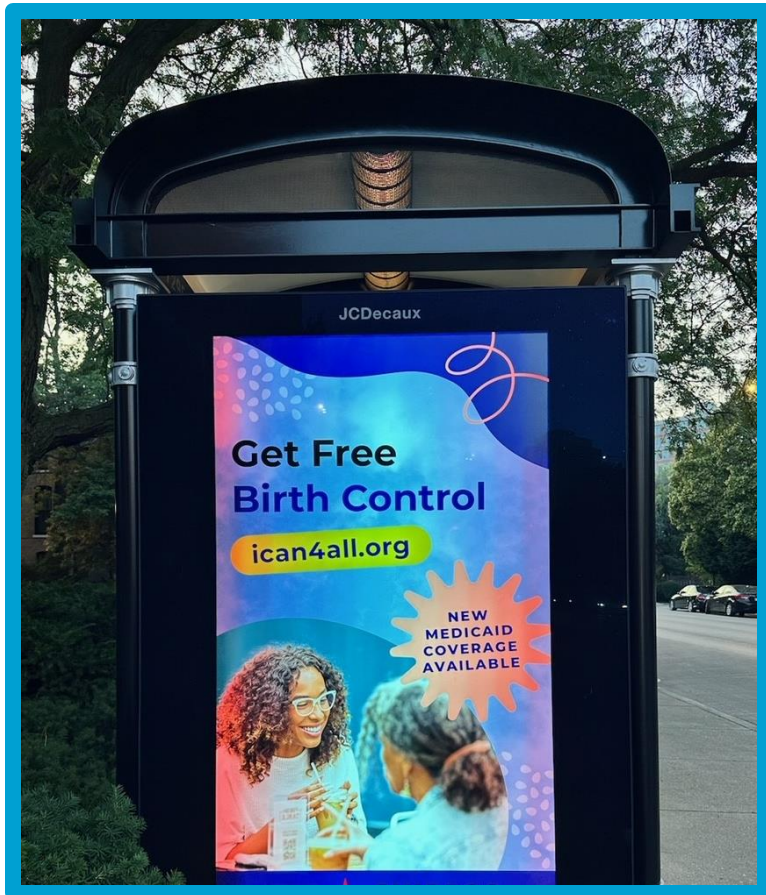
Your Phone Number *

I consent to receiving text and email messages from ICAN!

Send

After the healthcare seeker chooses a clinic location, we help connect them to information on how to schedule and prepare for their appointment. Clients can also text/email these reminders to themselves. We also train social service providers to use this tool to connect their clients.

Support to find an FPPE Provider



Do you see your clinic? Do you have a Quality Hub badge? If not, contact us! We'll provide guidance on how you can get added/receive your badge.

Questions